

Activation Training


Light Efficient Design

SCREW-IN RETROFITS + PIN-BASE RETROFITS + WORK LIGHTS



RemPhos

RETROFIT KITS + FIXTURES



Solera

SOLAR LIGHTS



breeZE

VEHICLE CHARGERS



C-Flex

CONTROLLABLE
RETROFIT KITS



Simple 3 Step process to commission EV charger

- 1. Project Registration:** occurs before hardware arrives at job site and completed by Installer or End User (likely the party that purchased material from the electrical distributor)
- 2. Hardware Activation:** occurs onsite by installer
- 3. Site Manager Onboarding:** occurs after install and activation by end user/site host

Project Registration

INSTALLER TOOL: QUICK START GUIDE

INSTALLER QUICK START GUIDE

1. Before Installation Day

Register Chargers

Before installation day, register chargers with the AmpUp system, so you can easily bring them online during installation.

Scan QR code to begin the 3-step process, which takes less than 5 minutes to complete. You'll need the following information:

1. **Installer contact** information (email confirmation will be sent here, to be used during installation to start charger verification)
2. Charger **site location address**, type, and electric panel limit
3. Charger **model and quantity**
4. **Site host contact** information: name, email address, phone number



Scan QR code with your phone's camera to begin registration, or click here: register.ampup.io

2. During On-Site Installation

Verify Chargers

Install the charger(s). Then confirm connectivity for each unit:

1. On mobile or web, **find email confirmation** titled 'EV Charger Registration Complete'
2. **Click 'Start Verification' link** from email to start the self-service verification process
3. **Scan QR code** unique to each charger, in order to verify unit is connected to AmpUp
4. Receive successful verification email confirmation, or see troubleshooting tips for help

3. Troubleshooting Tips

If you encounter issues during charger verification, check the following:

- 📶 **Cellular connectivity** - How strong is your phone's network or wifi connection?
- 🔌 **Charger connectivity** - Is the charger's SIM card installed correctly and communicating with the network provider? (Or has the charger connected successfully to the internet via wifi or ethernet?) Are the unit's lights indicating power and connectivity?
- ⚙️ **Charger configuration** - Are the charger's firmware settings configured correctly?

 **Still have questions? Our team is ready to help. Call 833-692-6787**

4. After Installation

Using the email provided during charger registration, AmpUp will reach out directly to the site host (customer / charger operator) for onboarding to manage their charger and handle support requests and questions. You can also call or email us at any time with any questions as an installer/professional.

 833-MY-AMPUP  help@ampup.io  www.ampup.io

Installer scans guide to kickoff registration flow



Project Registration

<https://register.ampup.io/>



AmpUp - Charger Registration x +

register.ampup.io

CHARGER REGISTRATION

1. **Installer** 2. Chargers 3. Site host

Enter the installer details:

Name:

Email Address:

NEXT



Project Registration

AmpUp - Charger Registration x +
register.ampup.io

CHARGER REGISTRATION

1. Installer **2. Chargers** 3. Site host

Location:

Name
[Redacted]

Chargers:

Model [Dropdown] Unit [1] (+)

PREVIOUS NEXT

AmpUp - Charger Registration x +
register.ampup.io

CHARGER REGISTRATION

1. Installer 2. Chargers 3. Site host

CREATE LOCATION

Subscription Plan
[Lite]

Name
[Daniel Lajoie]

Address
[30 Log Bridge Rd, Middleton, MA 01944] Drop Pin

Lat: 42.5776776
Lng: -70.99563739999999

Location Type
[Commercial office building]

Electric Panel Limit
 Unset
 [0] (kW)

Submit

PREVIOUS NEXT

Project Registration

register.ampup.io

CHARGER REGISTRATION

1. Installer **2. Chargers** 3. Site host

Location:

Name
Dan Lajoie

Chargers:

Model: breezEV-L2B Unit: 1

PREVIOUS NEXT

AmpUp - Charger Registration x +
register.ampup.io

CHARGER REGISTRATION

1. Installer **2. Chargers** **3. Site host**

Enter the site host details:

Name: Dan Lajoie

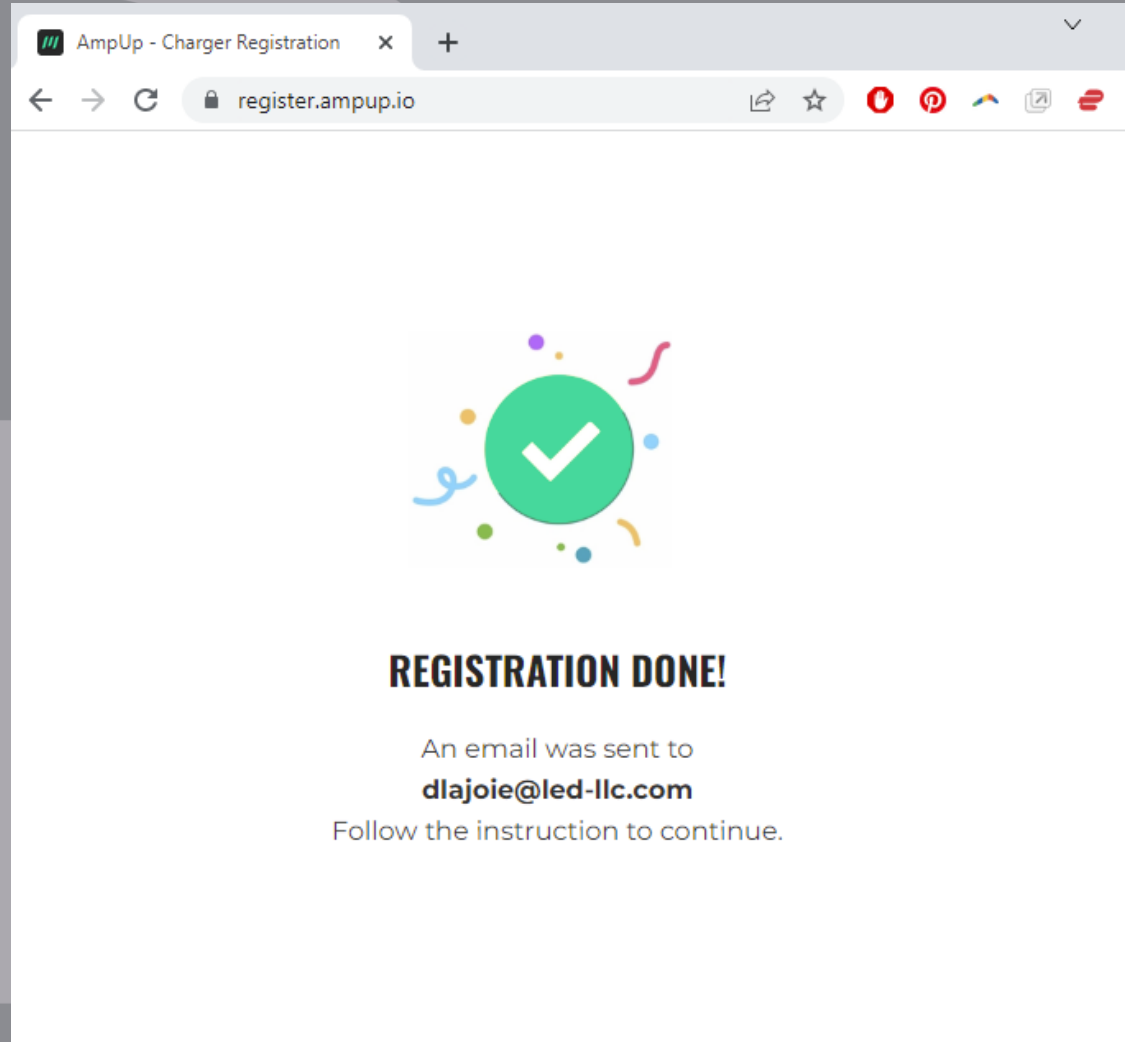
Address: 30 Log Bridge Rd, Middleton, MA 01949, USA

Email Address: dlajoie@led-llc.com

Phone Number: 9789133323

PREVIOUS NEXT

Project Registration



Hardware Activation



SMART · SIMPLE · CHARGING

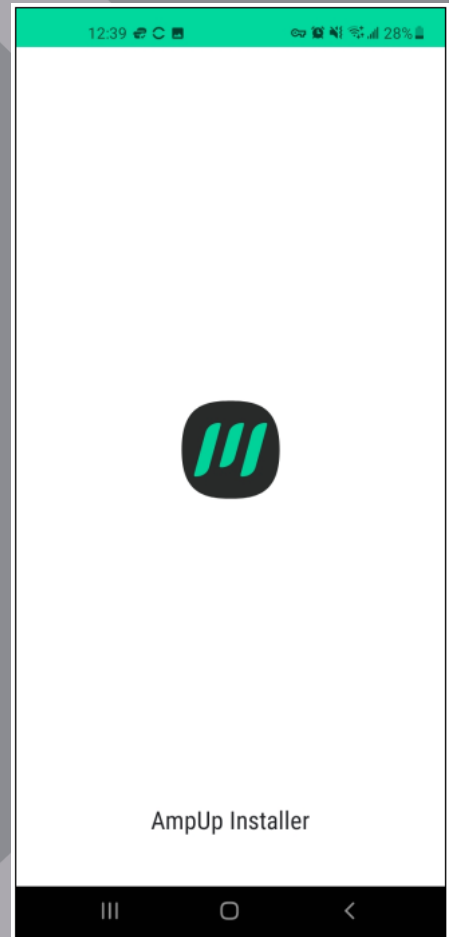
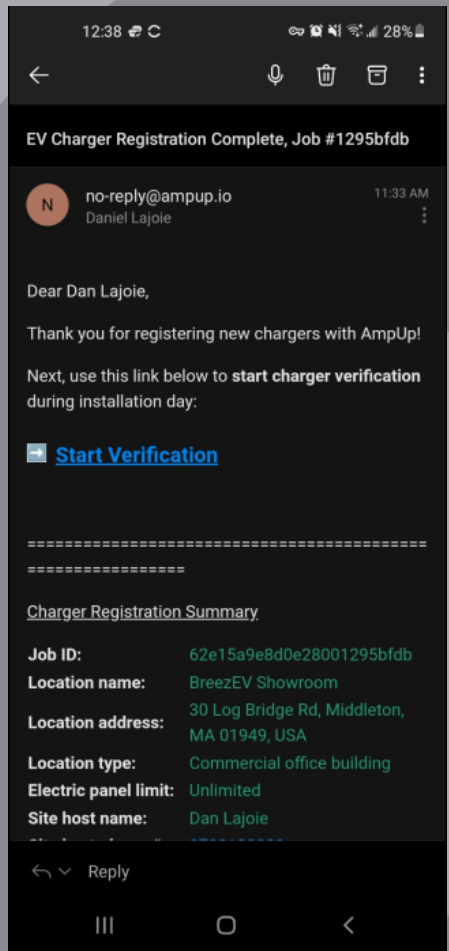
breezEV hardware needs to be installed and have AC power applied. (200 – 240V)



Hardware Activation



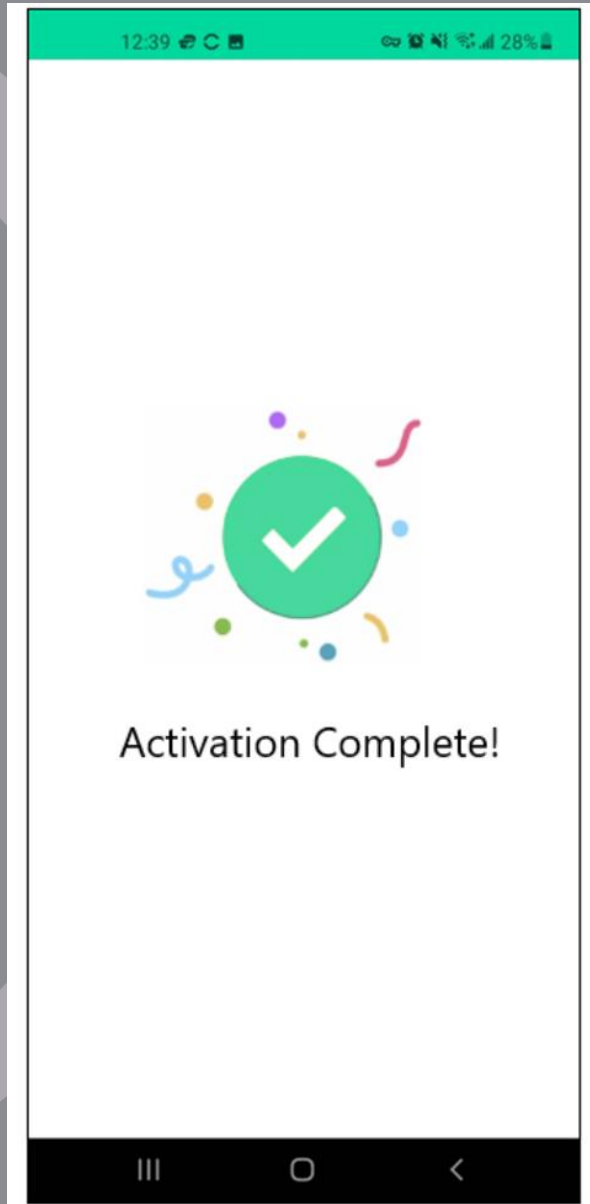
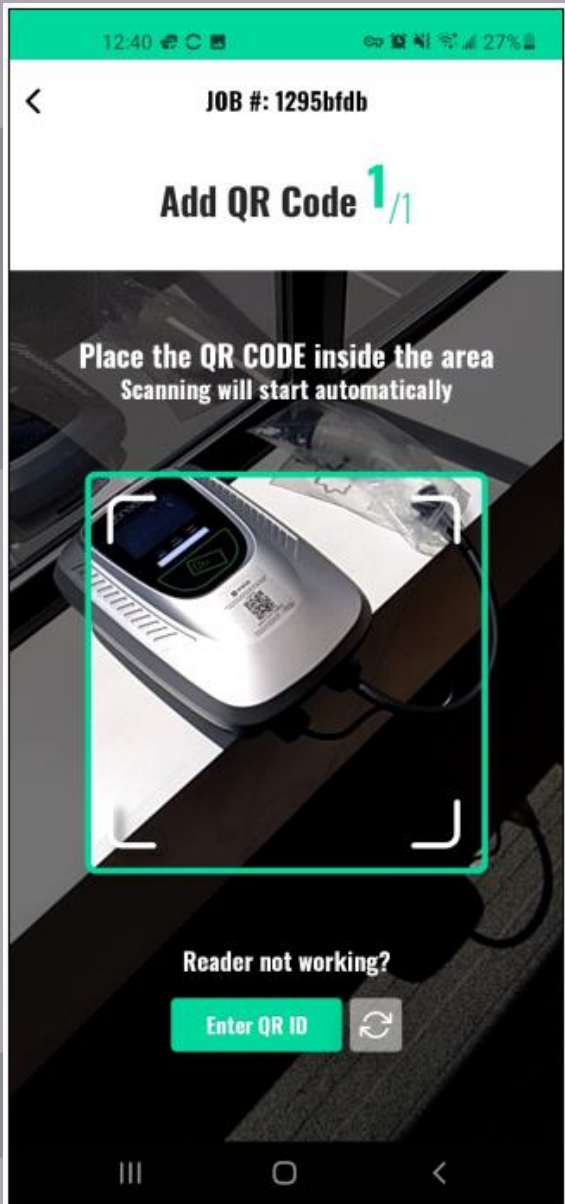
SMART · SIMPLE · CHARGING



Hardware Activation

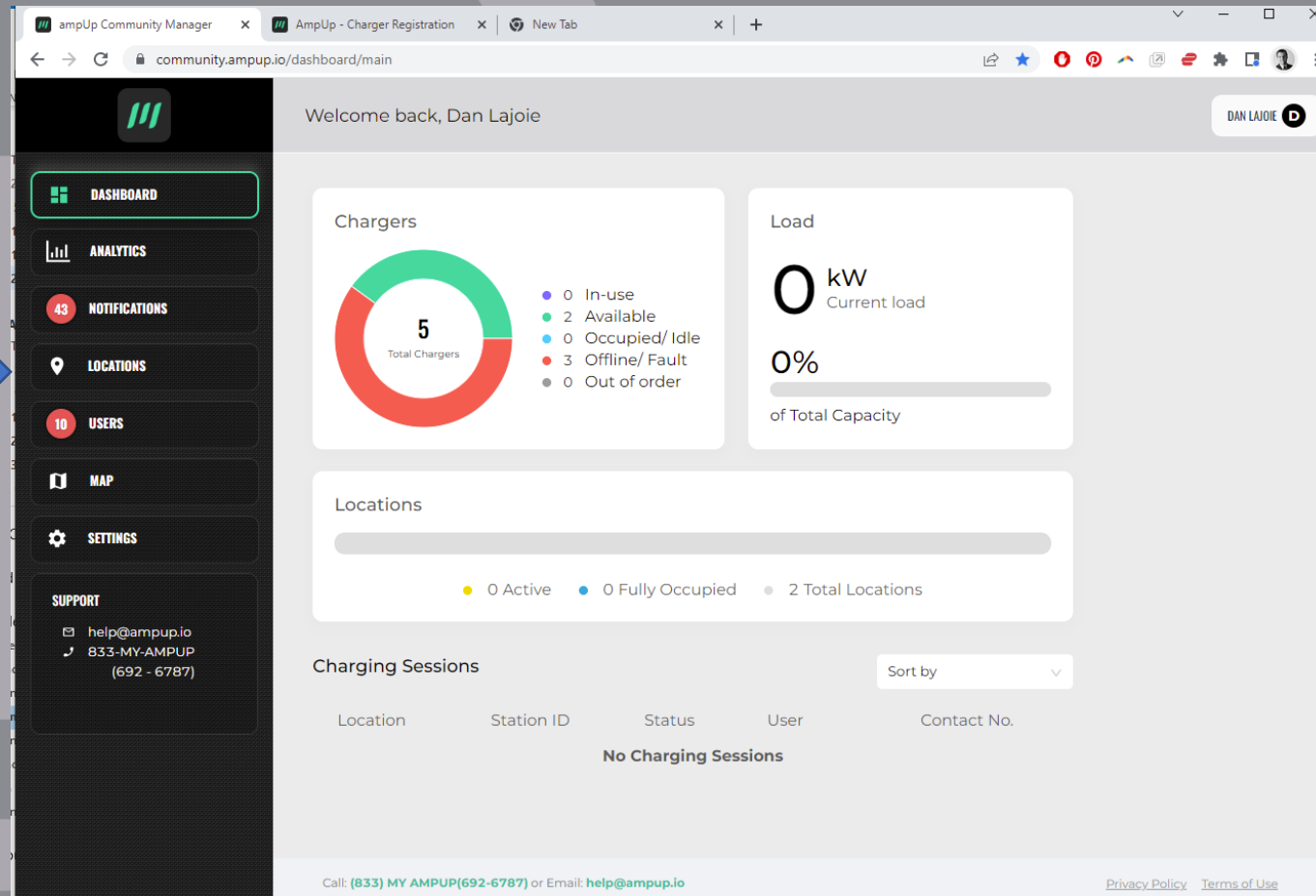


SMART · SIMPLE · CHARGING



Site Manager Onboarding

Station Owner needs onboarding with AmpUp before units are operational



The screenshot shows the AmpUp Community Manager dashboard. A blue arrow points to the left-hand navigation menu. The main content area displays a welcome message, a 'Chargers' donut chart, a 'Load' section, a 'Locations' section, and a 'Charging Sessions' table.

Navigation Menu:

- DASHBOARD
- ANALYTICS
- 43 NOTIFICATIONS
- LOCATIONS
- 10 USERS
- MAP
- SETTINGS
- SUPPORT
 - help@ampup.io
 - 833-MY-AMPUP (692 - 6787)

Main Content:

Welcome back, Dan Lajoie

Chargers

5 Total Chargers

- 0 In-use
- 2 Available
- 0 Occupied/ Idle
- 3 Offline/ Fault
- 0 Out of order

Load

0 kW Current load

0% of Total Capacity

Locations

0 Active 0 Fully Occupied 2 Total Locations

Charging Sessions

Location	Station ID	Status	User	Contact No.
No Charging Sessions				

Call: (833) MY AMPUP(692-6787) or Email: help@ampup.io

Privacy Policy Terms of Use

Site Manager Onboarding

The screenshot shows a web browser window with the URL `community.ampup.io/dashboard/locations`. The dashboard is titled "Welcome back, Dan Lajoie" and features a sidebar with navigation options: DASHBOARD, ANALYTICS, NOTIFICATIONS (43), LOCATIONS (highlighted), USERS (10), MAP, SETTINGS, and SUPPORT (with contact info: `help@ampup.io`, 833-MY-AMPUP, 692-6787). The main content area displays "2 LOCATIONS" and two location cards. The first card, "BreezEV Parking Lot", shows 0 kW of load cap and 0 kWh of total energy. The second card, "BreezEV Showroom", shows 0 kW of load cap and 0 kWh of total energy. A blue arrow points to the settings icon in the bottom toolbar of the first card.

community.ampup.io/dashboard/locations

Welcome back, Dan Lajoie

DAN LAJOIE

2 LOCATIONS

BreezEV Parking Lot
30 Log Bridge Rd, Middleton, MA 01949, USA

LITE

Chargers

- 0 In-use
- 0 Available
- 0 Occupied/ Idle
- 3 Faulty/ Offline
- 0 Out of order

0 kW 0% of load cap 0 kWh Total energy

BreezEV Showroom
30 Log Bridge Rd, Middleton, MA 01949, USA

LITE

Chargers

- 0 In-use
- 2 Available
- 0 Occupied/ Idle
- 0 Faulty/ Offline
- 0 Out of order

0 kW 0% of load cap 0 kWh Total energy

ampUp

Site Manager Onboarding



SMART · SIMPLE · CHARGING

The screenshot shows a web browser window with the URL `community.ampup.io/dashboard/locations?tab=settings&place_id=3940`. The interface is for managing a BreezeEV parking lot. A dark sidebar on the left contains navigation options: DASHBOARD, ANALYTICS, NOTIFICATIONS (49), LOCATIONS, USERS (10), MAP, SETTINGS, and SUPPORT (help@ampup.io, 833-MY-AMPUP, 692-6787). The main content area shows a 'BREEZEEV PARKING LOT' settings modal with a top navigation bar for OPERATIONS, LOCATION SETTINGS, ACCESS GROUPS, RFIDS, and INSTALLER CONTACT. The 'LOCATION DETAILS' section includes fields for Location Name (BreezeEV Parking Lot), Plan type (LITE), Host/Contact Name (Dan Lajoie), and Contact No. or Email (333323). Other sections include MAX SESSION LIMIT (5 hrs, 0 mins), PUBLIC CHARGER (ON), PUBLIC AVAILABILITY (Available 24/7), SALES TAX (0%), and RESERVATIONS (OFF, 0 mins, 0 stalls). A note states 'Idle fees can now be set under Access Groups'. An INSTRUCTIONS section is also present.



Site Manager Onboarding



SMART · SIMPLE · CHARGING

ampUp Community Manager | AmpUp - Charger Registration | New Tab

community.ampup.io/dashboard/locations?tab=group-pricing&place_id=3940

Welcome back, Dan Lajoie

2 LOCATIONS

BREEZEV PARKING LOT

OPERATIONS | LOCATION SETTINGS | ACCESS GROUPS | RFIDS | INSTALLER CONTACT

GROUP | ACCESS CODE | Search groups / access codes

PENDING REQUESTS

Group	Pricing	By Time	By Energy
Public	Per Session Cap: off	Fixed \$0 / hr	Fixed \$0.15 / kWh
Employee Group 4 users	Per Session Cap: off	Fixed \$0 / hr	Fixed \$0 / kWh

