



# BreezEV Standard Limited Warranty Details

**BreezEV offers best-in-class hardware and technical support. Our standard warranty is 3 years parts only. We strongly recommend upgrading your standard warranty to BreezEV's Ultimate-Guard plan for a hassle-free station ownership experience.**

This Limited Product Warranty applies to you, a customer who has purchased BreezEV's Charging Stations and/or related products ("Products") from one of TADD LLC dba Light Efficient Design's authorized distributors.

**LIMITED 3 YEAR WARRANTY:** Subject to the omissions from warranty coverage explained below, BreezEV warrants that the Product will be free from any defects in materials and/or workmanship (the "Limited Warranty") for a period of 3 years after the date of the initial installation of the Product. If the Product becomes defective, BreezEV will, upon written notice of the defect received during the 3-year warranty period, either repair or replace, at BreezEV's election, the Product if it proves to be defective; provided, that BreezEV will not be responsible for the cost of any labor associated with the repair or replacement of any defective Product.

**5 YEAR EXTENDED WARRANTY** (must purchase optional Ultimate-Guard 5 year plan at extra cost): extends the limited 3- YEAR WARRANTY above by an extra 2 years beyond the standard 3 years (covers years 4 and 5).

**BREEZEV'S OPTIONS:** You acknowledge that replacement products provided by BreezEV under each of the Limited Warranty and the Extended Warranty may be reconditioned Products or, if the exact Product is no longer manufactured by BreezEV, a Product with similar functionality ("Replacement Products"). Any Replacement Products provided will be warranted for the remainder of the original Warranty Period.

## OMISSIONS FROM LIMITED WARRANTY AND EXTENDED WARRANTY

**IMPORTANT:** The Limited Warranty and, if purchased, the Extended Warranty on your Product shall not apply to defects, or repairs, resulting from any of the following:

- Alteration or modification of the Product in any way not approved in writing by BreezEV
- Vandalism.
- Harm, damage or otherwise being subjected to problems caused by negligence (including but not limited to physical damage from being hit by a vehicle or other object) or misuse, or use of the Products other than as specified in the relevant documentation.
- Improper site prep or maintenance.
- Damage because of mishaps, power surges, severe electromagnetic field, acts of nature/God or other reasons.
- Use of the Product with software or parts not provided or specified by BreezEV.

You, the customer is responsible for the proper install and maintenance of these charging stations.

## OBTAINING WARRANTY SERVICE

For warranty service you must: (a) obtain a return RMA # from BreezEV by contacting (847)-380-3540, and (b) deliver the Product, in accordance with the instructions provided by BreezEV, along with proof of purchase in the form of a copy of the Purchase Order including the Product's serial number, contact information, RMA# and detailed description of the defect to BreezEV.

Returned products which are found by BreezEV to be in working order, will be repaired, or replaced at BreezEV's standard charges and shipped back to you at your expense.

## WARRANTY LIMITATIONS

THE LIMITED WARRANTY ABOVE IS EXCLUSIVE AND NO OTHER WARRANTY, WHETHER WRITTEN OR ORAL, IS EXPRESSED OR IMPLIED BY BREEZEV, TO THE MAXIMUM EXTENT PERMITTED BY LAW. THERE ARE NO OTHER WARRANTIES RESPECTING THE PRODUCT AND DOCUMENTATION AND SERVICES PROVIDED UNDER THIS AGREEMENT,

NO AGENT OF BREEZEV IS AUTHORIZED TO ALTER OR EXCEED THE WARRANTY OBLIGATIONS. BREEZEV SPECIFICALLY DOES NOT WARRANT THAT ANY SOFTWARE WILL BE ERROR FREE OR OPERATE WITHOUT INTERRUPTION (INCLUDING INTERRUPTIONS CAUSED BY CELLULAR COVERAGE).

THE REMEDIES IN THIS LIMITED PRODUCT WARRANTY ARE YOUR SOLE AND EXCLUSIVE REMEDIES.

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