

FREQUENTLY ASKED QUESTIONS

Do these charging stations work with all EV car models?

Yes, the standard for the Level 2 plug type is called J1772 and it's compatible with all EV manufacturers. Tesla uses a different type of connector, but their cars come with an adapter so Tesla drivers can use the J1772 plugs.



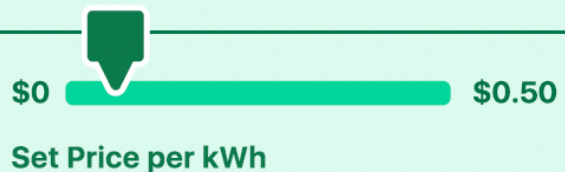
How do they use it once they find it?

The quickest & easiest way to initiate a session is scanning the QR code displayed on each charger with the AmpUp app or via a registered RFID card (available to order in the AmpUp app or through your installer).

We also support scanning a QR code without the AmpUp app and processing the charging session through a web browser. If a payment is necessary, this will be slower compared to using the app, but in this way we make it easy to use in case drivers don't have the app.

How does our site get reimbursed for the electricity used by the charging station?

AmpUp's platform allows site hosts to set their own prices to the drivers - the cost of electricity or higher - collect 100% of the revenue from the charging sessions and receive these funds via direct deposits into their bank account.



CLOSEST CHARGER 2MIN AWAY

How do drivers find the chargers?

The AmpUp driver app allows drivers to see both AmpUp stations as well as all other plug types and networks. PlugShare is another popular app among EV drivers that can be used to find the charging stations.